

Terms of Service

Last Updated: 4/20/26

1. Acceptance of Terms

By accessing the services provided by **Reach Health and Wellness Chiropractic**, whether in person or via our digital platforms, you agree to be bound by these Terms of Service. If you do not agree to these terms, please do not utilize our services or website.

2. Scope of Services

Our practice provides professional wellness services and manual adjustments.

- **Adjustments:** Our clinical model is focused on manual adjustments and wellness care.
- **Professional Judgment:** All care is provided based on the professional judgment of the provider following an initial assessment.

3. No Professional-Client Relationship

Please note that interacting with our website, social media, or marketing materials does not establish a professional-client relationship. Such a relationship is only formed after a formal intake process and an in-person consultation.

4. Appointment & Cancellation Policy

To respect the time of all our members and the community:

- **Cancellations:** We require at least **24 hours' notice** for cancellations or rescheduling.
- **Late Arrivals:** If you arrive late, your session may be shortened to stay on schedule for other community members, or you may be asked to reschedule.
- **Fees:** Fees may be charges for habitual cancellation or tardiness.

5. Payment Terms

- **Fees:** Fees for services are due at the time they are rendered.
- **Refunds:** Because our services involve professional time and clinical expertise, services rendered are generally non-refundable.

6. Educational Content Disclaimer

Any information shared through our digital marketing, videos, or email newsletters is for **educational purposes only** for the general public. It is not intended as medical advice and should not replace a consultation with a qualified healthcare professional.

7. Limitation of Liability

To the fullest extent permitted by Tennessee law, Reach Health and Wellness Chiropractic and its staff shall not be liable for any indirect, incidental, or consequential damages resulting from the use of our services or information shared on our platforms.

8. Privacy

Your privacy is paramount. Personal information and health data are handled in strict accordance with our **Privacy Policy** and applicable state and federal laws (including HIPAA where applicable).

9. Governing Law

These terms are governed by and construed in accordance with the laws of the **State of Tennessee**. Any disputes arising from these terms shall be resolved in the courts of Hamilton County.